



Careers at Thames Water

Who are we?

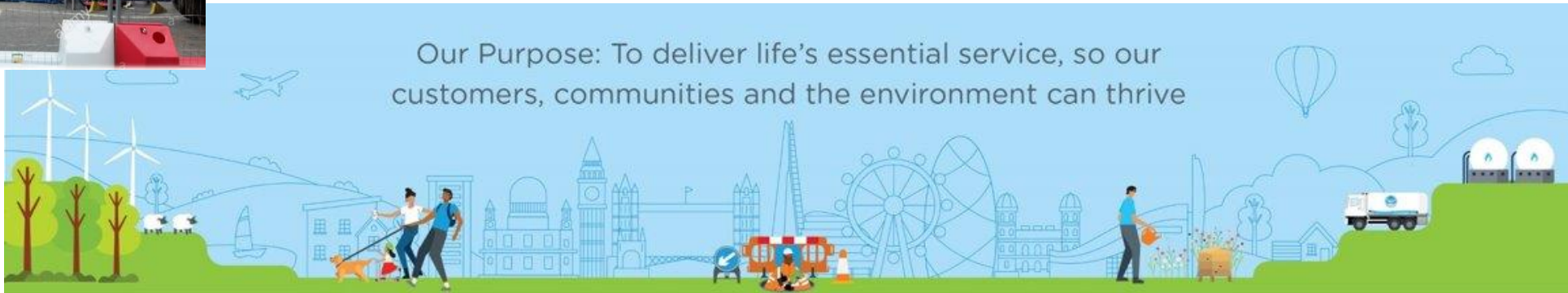
15 million
customers



We serve
27% of
the UK



Our Purpose: To deliver life's essential service, so our
customers, communities and the environment can thrive



2.6 billion litres of
clean
water
a day



85,000 miles of
pipes



Who am I?

Sarah, Corporate Engagement Manager

- My job is to tell interesting stories about what's going on at Thames Water. I plan videos, write articles, run events.
- I loved English, Art and PE at school.
- I studied English, Sociology, Philosophy and Media Studies at college.
- My degree is in Public Relations - working with journalists to tell stories in the media.
- I did internships and worked part time during the holidays to get work experience.
- I have worked for lots of companies now in Marketing, Communications, Social Media, Digital, Events, PR and Media roles.
- It's ok to change your mind about what you want to do!





What's the right job for you?



Jobs at Thames Water

What do we recruit for?

Analysts

Customer service agents

Call centre managers & team leaders

Incident Management

Brand

Comms

Web Design

Social Media

Marketing

PA's and Administrators

HR managers and advisors

Operations Managers

Driver, Warehouse and logistics

Engineers and Technicians

Water quality team

Trainers

Health and Safety advisors

Shepherd

Scientific and Environmental

Support services dealing with vulnerable customers

Accountants and finance

Surveyors & Asset managers

Complaints

Customer Liaison

Fisheries

Skills we are looking for

What do we look for in our recruits?

Problem solving

*Can-do attitude and
willingness to get stuck in*

Working as a
team member

Asking for help and support

Not just about
your grades!

Good communication

Why Thames Water?



A word cloud featuring various terms in different colors and orientations. The words are arranged in a roughly circular shape. The colors include shades of yellow, orange, red, green, and purple. The words are of varying sizes, with 'commitment' and 'enthusiasm' being the largest. The words are: progress, employer, development, to, experience, support, opportunities, employees, encouragement, skills, challenges, transferable, new, career, and enthusiasm. The word 'commitment' is written vertically on the right side. The word 'enthusiasm' is written horizontally at the bottom right. The word 'career' is written vertically on the left side. The word 'transferable' is written horizontally in the center. The word 'challenges' is written horizontally above 'transferable'. The word 'skills' is written horizontally to the left of 'challenges'. The word 'opportunities' is written horizontally above 'skills'. The word 'experience' is written horizontally above 'opportunities'. The word 'support' is written horizontally to the right of 'experience'. The word 'employees' is written horizontally above 'encouragement'. The word 'encouragement' is written horizontally to the right of 'employees'. The word 'development' is written horizontally above 'experience'. The word 'to' is written horizontally to the right of 'development'. The word 'progress' is written horizontally at the top. The word 'employer' is written horizontally below 'progress'. The word 'new' is written horizontally below 'transferable'. The word 'career' is written vertically on the left side. The word 'commitment' is written vertically on the right side. The word 'enthusiasm' is written horizontally at the bottom right.

progress
employer
development to
experience support
opportunities employees
skills encouragement
challenges
transferable
new
career
commitment
enthusiasm

Getting into a career at Thames Water

Technical
apprenticeship

Lab Technicians

Apprenticeships

A relevant Degree

Duration 2 to 3
years

Graduate Programme

Referral

Careers fair

Job boards

Thames Water website

Speculative application

Other ways to apply

Apprenticeship Programme

Opportunities ranging from Level 2 to Level 6

- We expect all our Year 1 Starting salaries to be in line with the National Living Wage.
- We are recruiting for:
 - Civil engineering
 - Data analyst
 - Digital engineer
 - Driver technician
 - Electrical
 - Higher engineering - mechanical
 - Instrumentation automation and control
 - Laboratory scientist
 - Mechanical
 - Project controls technician
 - Project management
 - Quantity surveyor



The Graduate Pathways – two years

Operations

2x 1-year placements:

- 1st year above ground waste
- 2nd year below ground water (or vice versa)

Science

3x 8-month placements:

- Clean
- Waste
- Labs

Working towards chartership

Engineering

3x 8-month placements:

Asset Engineering
Project definition
Delivery

Working towards chartership

Finance

3x 1-year placements

Working towards Qualifications:

- ACA
- CIMA
- ACCA

Digital

3x 8-month placements:

- Service Management
- Business Analysis
- DevOps
- PowerApps
- Data Science
- Business Architecture

System Planning

1x 24 month programme

This new pathway gives an in-depth and varied experience within Asset Management, working with our experts in System Planning.

Hydraulic Modelling

1x 24 month programme

This new pathway gives an in-depth and varied experience within Asset Management, working with our experts in Hydraulic Modelling.

Commercial Procurement

Placements including:

- Group Procurement
- Commercial Assurance
- Capital Delivery Procurement
- Supplier Management

Completing a level 4 apprenticeship in CIPS

Apprenticeship Application process

- Apply between Feb-March 2023.
- Pre-screen Process undertaken.
- Assessment centre in April/May (Group assessment and interview.)
- Offers made after that!





Thank you

<https://www.thameswater.co.uk/about-us/careers>